



Since 2003, California's Workers' Compensation medical agenda has been moving away from primary treating physician presumption toward evidence based medicine. Unprecedented changes are in many ways, favorable to Employers, Third Party Administrators and Insurance Companies. For the first time such organizations will be able to refer patients to their own Medical Provider Networks. SiennaMed is here to assist you with implementing medical management programs that allow you to realize the savings that these changes have made possible.

Our **off site** UR Program provides the following services:

- **Prospective, retrospective and concurrent review of requests for medical authorization**
- **Timely communication of decisions to approve, modify, delay or deny treatment (72 hours/10 days/14 days as per LC 4610)**
- **Specialty Peer Review**
- **UR Dispute Resolution**
- **Second Opinion Spinal Surgery Evaluations**

Medical Provider Networks

Labor Code 4616 indicates, *"Only a licensed physician in the appropriate practice may modify, delay, or deny a request for authorization of treatment."*

SiennaMed's Medical Management Programs also provide Medical Referral Services with access to physicians in the following specialties throughout California:

- **Occupational Medicine**
- **Orthopedics**
- **Neurology**
- **Chiropractic**
- **Psychiatry**
- **Physical Therapy**
- **Pain Management**

Additional specialties available as needed.

Assigning Your Cases

Once we receive your *Utilization Review Referral* via email or fax, a NCM is immediately assigned. Within 72 hours, you will receive an initial status, which addresses appropriateness, frequency and length of treatment, using ACOEM, MDA and various other guidelines. The NCM will either recommend approval of treatment, or escalate the case to our Medical Director. Within 24-72 hours, the recommendation to partially approve, amend, delay or deny treatment is made. Each decision is made only after the request has been evaluated by a physician in the appropriate specialty.

SiennaMed also provides a stand-alone Medical Evaluation Referral service for Second Opinion, Peer Review, AOE/COE, QME and AME Exams.

Training The Best To Be The Best

We offer ongoing training to ensure that our Physicians, Field, Telephonic and UR Nurses are ahead of the new mandates. Our services directly improve quality, while reducing your costs.

Your job is demanding enough. Whether you require our services temporarily or permanently, SiennaMed provides the solution to meet your goals in case management.

siennamed™
Medical expertise @ work for you™